

## Your opinion is very important to us!

Customer satisfaction is a top priority at noax Technologies and your feedback is very important to us. Please take a moment to fill out our online survey so we can better serve you. Please keep in mind that noax Technologies is a hardware manufacturer only, software comes from partner companies in specialized software fields.

| Quality feature                                     | very satisfied | satisfied | neutral | not satisfied | not at all satisfied | not relevant |
|---|----------------|-----------|---------|---------------|----------------------|--------------|
| Friendliness of the employees                       |                |           |         |               |                      |              |
| Sales consultation and service                      |                |           |         |               |                      |              |
| On time delivery                                    |                |           |         |               |                      |              |
| Quality of the products                             |                |           |         |               |                      |              |
| Implementation of individual technical requirements |                |           |         |               |                      |              |
| Hotline availability                                |                |           |         |               |                      |              |
| Hotline proficiency                                 |                |           |         |               |                      |              |
| Repair processing time                              |                |           |         |               |                      |              |
| Quality of the repair work                          |                |           |         |               |                      |              |
| Repair processing experience                        |                |           |         |               |                      |              |

Were you "dissatisfied" with anything?  
If so, please explain:

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Do you have any recommendations of how we can improve our service?

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Which components / features do we lack in our products?

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Other questions, comments or concerns:

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We appreciate your feedback. Thank you for your support!

## Your details:

First Name \_\_\_\_\_

Last Name \_\_\_\_\_

Company \_\_\_\_\_

Title \_\_\_\_\_

Street Address \_\_\_\_\_

City, State, Zip \_\_\_\_\_

Country \_\_\_\_\_

Tel \_\_\_\_\_

Fax \_\_\_\_\_

E-mail \_\_\_\_\_

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