



Part-Time Service Technician

Headquartered near Munich, Germany, noax Technologies AG ranks among Europe's leading manufacturers of rugged and reliable industrial touchscreen computers for harsh manufacturing environments. noax Technologies Corporation, a wholly-owned subsidiary of noax Technologies AG, is located in Charlotte, NC and is responsible for all sales, service, and support activities for the North American market. In order to continue our consistent rate of growth, noax Technologies Corporation is currently seeking a qualified candidate for the role of Part-time Service Technician.

The primary role of the part-time Service Technician will be to assist the Senior Service Technician in the receiving, diagnosing, and repairing of industrial touchscreen computers while delivering exceptional customer service.

Job Responsibilities

- Take service-calls as needed
- Receive shipments into the service department
- Perform basic PC repairs under supervision of Senior Service Technician
- Package shipments to send back to customer

Required skills

- Familiarity of PC hardware and Windows operating systems
- Ability to lift objects up to 40 lbs
- Customer service mindset
- Ability to communicate well both internally and externally
- Team-player mentality
- Strong sense of urgency
- Interest and willingness to learn

Required Qualifications

- Associates degree in IT-related field preferred or equivalent work experience
- 1-2 years of experience in a customer facing role

The position is planned to require 2-3 days of part-time work per week, but the work schedule will vary and must be flexible depending on service demand. Office hours will fall between 8 am and 6 pm M-F. The position offers hourly pay; wages are paid monthly.

Interested parties should send a resume and cover letter explaining why you are a suitable candidate for this position to bsexton@noaxna.com with the subject "Part-time Service Technician". Applications that don't include cover letters will not be considered. Candidates will only be contacted if a phone interview is required.